

Document: QP. QUALITY POLICY

Effective: November 2023

The main objective of the current commitment to quality is to guarantee that the services that are provided to our clients, consisting of ***“Development, registration, industrialization and commercialization of Advanced IVD Molecular Diagnostic System”***, are carried out with a high level of excellence and efficiency, aspiring to be the most reliable and professional option for our clients.

Likewise, MULDIA is committed to fulfilling the following basic principles:

- Continuously improve the quality of the service we provide to our clients.
- Achieve a greater competitiveness in our market based on the confidence and loyalty of our clients, always ensuring their satisfaction through correct treatment and fulfilling their requirements and expectations, as well as those of the other interested parties.
- Fulfil the legal requirements applicable to our sector, as well as other voluntary requirements to which we subscribe to.
- Promote initiatives to improve the quality and delivery of our service, providing continuous training to our employees so they can actively collaborate in this cause.
- Maintain the effectiveness of the quality system and comply with the objectives proposed by the organization and aligned with the quality policy.

The Quality Policy is communicated and disseminated to whatever interested party so that it is understood and accepted.

PREPARED

SGC MANAGER
Management

REVISED
APPROVED